



Responses Overview Closed


Responses

222 

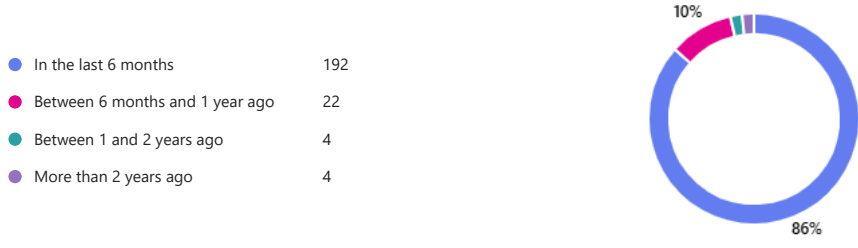
Average Time

05:41 

Duration

46 Days 

1. How recent was the experience you are thinking of?



2. Did you feel that you were listened to?



3. Were you able to speak in Welsh to staff if you needed to?

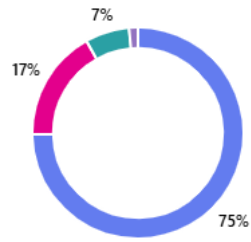


4. From the time you realised you needed to use this service, was the time you waited:



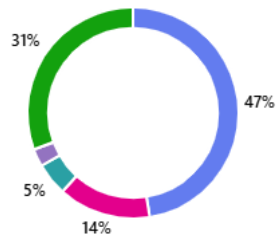
5. Did you feel well cared for?

Always	166
Usually	38
Sometimes	15
Never	3



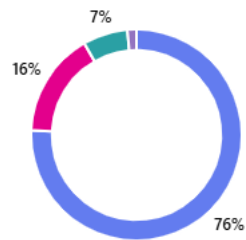
6. If you asked for assistance, did you get it when you needed it?

Always	104
Usually	31
Sometimes	11
Never	6
Not applicable	67



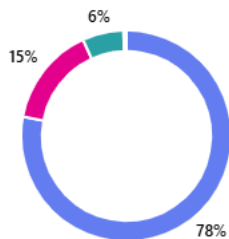
7. Did you feel you understood what was happening in your care?

Always	165
Usually	35
Sometimes	15
Never	3



8. Were things explained to you in a way that you could understand?

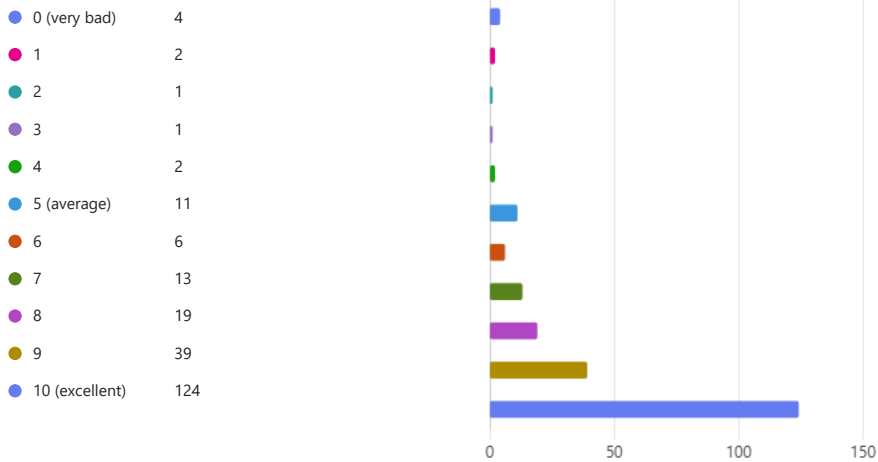
Always	173
Usually	34
Sometimes	14
Never	1



9. Were you involved as much as you wanted to be in decisions about your care?



10. Using a scale of 0 – 10 where 0 is very bad and 10 is excellent, how would you rate your overall experience?



11. Was there anything particularly good about your experience that you would like to tell us about?

143 Responses

Latest Responses
 "Brilliant care and support"
 "I am listened to and nurse/doctor always solution-focussed"
 ...

27 respondents (19%) answered staff for this question.



12. Was there anything that we could change to improve your experience?

132
Responses

Latest Responses

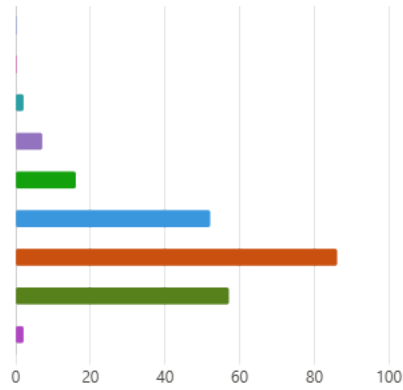
"No"
"V difficult to get through on the prescription no"
...

10 respondents (8%) answered Doctor for this question.



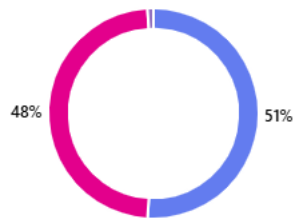
13. What is your age

0 - 15 years	0
16 - 24 years	0
25 - 34 years	2
35 -44 years	7
45 - 54 years	16
55 - 64 years	52
65 - 74 years	86
75 + years	57
I prefer not to say	2



14. What is your gender?

Male	113
Female	107
Other	0
I prefer not to say	2



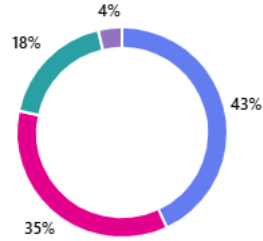
15. At birth, were you described as:

Male	113
Female	107
Other	1
I prefer not to say	1



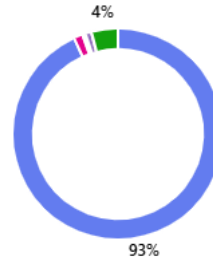
16. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

● Yes, a lot	95
● Yes, a little	78
● Not at all	40
● I prefer not to say	8



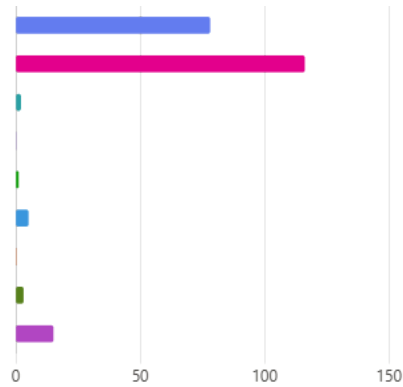
17. Which of the following options best describes how you think of yourself?

● Heterosexual or straight	205
● Gay or lesbian	3
● Bisexual	1
● Other	2
● I prefer not to say	9



18. What is your religion? (Please choose one option that best describes your religion)

● No religion	78
● Christian (all denominations)	116
● Buddhist	2
● Hindu	0
● Jewish	1
● Muslim	5
● Sikh	0
● Any other religion	3
● I prefer not to say	15



19. What is your ethnic group? (Please choose one option that best describes your ethnic group or background)

